

Appendix E - Review of Lancaster Lounge

Other Persons Representations in support of the Premises

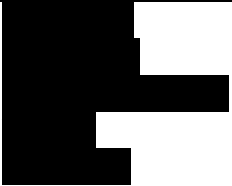
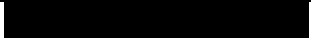
	Name		Comments
1.	[REDACTED]	[REDACTED]	I have recently moved to the area having lost my husband last year. The Lancaster lounge is very near my home so I decided to visit to meet new people and also to bring my friends and family there. I have always found the environment very welcoming and very relaxing. Everybody there is so polite and kind and I feel incredibly safe there. There is never any violence, arguments or anything of that sort. People do not drink to excess. It is a very safe environment. They're very careful with noise and keeping the area tidy. They have several veterans that come in that they have made feel welcome also. They are very careful with their noise levels to be respectful to their neighbours and I have never heard their music although I have heard music from the pub across the road frequently. The Lancaster Lounge isn't that type of pub; it is a lovely sophisticated friendly welcoming bar. As a woman, I feel incredibly safe there. I feel they are a massive bonus to the area.
2.	[REDACTED]	[REDACTED]	I am writing to express my full support for Lancaster Lounge. I visit regularly, often on my own, and it is one of the few places where I feel completely safe and comfortable as a woman coming out alone. The venue is beautiful, well-kept, and always has a welcoming atmosphere. Dominic, the owner, is very present — he checks in with customers, walks around the tables, and makes sure everyone is happy. The staff are attentive and professional, and I always feel that the management are on top of everything. It honestly surprises me that this venue is even under review, as my experience has always been positive. Lancaster Lounge is an asset to the community, and I strongly support it continuing as it is.
3.	[REDACTED]	[REDACTED]	I have been to The Lancaster Lounge on many occasions, different days of the week, including Fridays and Saturdays. The atmosphere is friendly, both from staff and other customers. I have never witnessed any antisocial behaviour and equally living in the same village have not heard of any such concerns. I have been with

			my 19 year old daughter and her friends and at no point did any of us feel unsafe, in fact I have walked home with her without any concern from other customers seeing us leave. I have recommended the establishment to colleagues who have travelled from other areas around Peterborough and were equally very satisfied and did not feel unsafe or witness antisocial behaviour.
4.			I have lived in Yaxley for 9 years now, it's so nice to finally have a nice place to go and have some nice food and drinks to socialise with friends. As a village, businesses seem to struggle in Yaxley, the local pub goes from land lord to land lord, so when the Lancaster lounge opened it was just perfect. Myself and my friends have visited a few times now and have always had a Pleasant experience, with good food and excellent customer service. I have always felt safe when visiting the Lancaster lounge and always found the owner to be friendly and approachable
5.			We the Lancaster lounge, we are in our 70s, Since The Lancaster Lounge opened it has not caused any trouble to myself and the who I live with. , We have not seen any drunkenness and we go every night it is open. we walk in feeling safe. The venue itself is kept well maintained and has never caused any disturbance, the noise is kept to a minimum.we have never seen any anti social behaviour. For me and it has a huge positive impact on our lives, is much older and enjoys the company of the guests at the Lancaster lounge, as his wife recently died. We fully support The Lancaster Lounge, and it should remain as it is.

6.			Re: Lancaster Lounge 152 Main street Yaxley Peterborough PE7 3LB Licensing Review Date: 26th September 2025 We live [REDACTED] Lancaster Lounge and also run our own local business, [REDACTED] so we know how difficult it is to run a business in this economic climate. Lancaster Lounge has been a fantastic addition to the village, and we feel very lucky to have it right on our doorstep, we rarely have any disturbance or noise, certainly nothing to complain about. When Dominic was first in the planning with the Lancaster Lounge he spoke with many of the Local Community to listen to what they wanted for the village and I'm also aware that he followed many guidelines and restrictions that were imposed on him to open the Venue. Particularly taking the time to honour the building being the previous site of the RAFA Club. One of the things we enjoy most is the garden. On summer evenings we often sit outside, and it really is stunning — one of the nicest gardens we've ever seen at a pub or bar. It's beautifully kept and creates such a welcoming and relaxed atmosphere, a real credit to Dominic and his team. The venue itself is always well-presented, safe, and enjoyable. We have never seen any issues there, only positive experiences and a respectful crowd. For us, it has become a regular spot and somewhere we're proud to take friends and family. We know many of the local community who use this regularly not only for evening drinks and food but also for family occasions and Businesses, i.e. Wakes, Christenings, Meetings etc. We are majorly surprised that this is even going into any sort of review. It's been a massive shock to most of the community, actually, as we've spoken with many people through our business over the last few weeks, everyone is asking why this has even been brought up, as Dominic has always listened to instruction and advice because he genuinely wants Lancaster Lounge to be the best venue for the Local community and wider area — and in our opinion, he's cracked it.
----	--	--	--

			One thing to also note is we have lived here for nearly 20 years alongside running our business here so we knew it previously ran as the RAFA club. We can honestly say that we had regular noise from there most weekends particularly when they had a party on upstairs and they would open the fire door, it was very loud and on occasion social disturbances. Sunday's supposed to be a peaceful day they would have the Karaoke from about 2 – 8 windows open !! To note everything would stop between 11 and 12pm depending on the extensions, which if you are going to move to a part of the village which has always had a club, pub next door or nearby, we believe that this is something you need to take on board. The Lancaster Lounge also adheres to very strict curfews and will always be closed within the License agreements ie 11pm. We fully support Lancaster Lounge and believe it is an asset not only to the village but also to the wider community.
7.			We live [REDACTED] from Lancaster Lounge — no more than [REDACTED] away, and as a couple with three children, we often visit together as a family. We have lived here for years, so we see first-hand how the venue is run, day in and day out. One of the things that strikes us most is just how hard Dominic works. We see him there every day without fail. There are nights when we watch him leaving in the early hours of the morning after everything has been cleaned and closed, and then, unbelievably, he's back at 7am when my husband heads off to work. That kind of commitment is rare, and it's clear that the success and high standards of Lancaster Lounge are down to his effort and dedication. For the avoidance of any doubt, we have no concerns regarding Lancaster Lounge. We can clarify and confirm that we have never witnessed sales to drunken persons, nor have we ever seen drunkenness, antisocial behaviour, disturbances, or crimes occurring, we would certainly know as the venue is directly in eye shot of us. The venue itself is beautifully kept and has never caused us any disturbance, despite us living so close. On the contrary, it has been a huge positive — a safe, welcoming place we are proud to take our children to, and somewhere we regularly enjoy ourselves.

			When Lancaster Lounge first opened, it felt like a bit of a hidden gem, almost like our little secret. Now we see people travelling from all over to visit, and while we sometimes joke that we're a bit jealous it isn't just "ours" anymore, we're also incredibly proud to have something this special right on our doorstep. In our view, Lancaster Lounge is the best addition the area has seen in years. We fully support it and cannot understand why the licence is even being questioned.
8.			I am a long-time resident of the village, having lived here for many years with my family. Lancaster Lounge has become an important part of life here, both for myself personally and for many others I know. Sometimes I go in with colleagues from work to relax after a busy week, and other times I come in with my wife and family. In either case, it is always an enjoyable experience. The atmosphere is friendly and welcoming, the crowd is respectable, and there is never any sense of trouble or unease, its reassuring to see how tight a ship this is run, we have never witnessed any anti-social behaviour or trouble, and feel safe in that space. It is the sort of venue where you can happily bring workmates for a drink, or equally feel comfortable taking your family for a meal or an evening out. That is rare, and it is something Dominic and his team have clearly worked hard to achieve. To hear that the licence is under review has come as a real surprise, not just to me but to many in the village. Lancaster Lounge has raised the standard locally and has quickly become a place people are proud to have here. I fully support it and hope to see it continue just as it is.

9.			Your Ref: Our Ref: PNB/679EP Huntingdon District Council Pathfinder House St Mary's Street Huntingdon PE29 3TN  29 September 2025 Dear Sir / Madam LICENSING REVIEW RE: LANCASTER LOUNGE 152 MAIN STREET, YAXLEY, PETERBOROUGH. PE7 3LB Please note that we have no concerns regarding The Lancaster Lounge. We can clarify and confirm that we have never witnessed drunkenness, antisocial behaviour, disturbances, or crimes occurring of any nature and are not aware of any. We feel very safe at The Lancaster Lounge, and that's the reason we go there regular and support it completely. It's a fantastic addition to Yaxley and the community and please do not hesitate to contact us if we can assist any further in this matter. Yours faithfully, 
10.			Dear sir/Madam, I would like to fully support The Lancaster Lounge, I have been going there since it opened and it is an amazing place, the best in Peterborough, my girlfriend and me go there often, its a romantic spot and we love it there, I cant believe it has been a problem, the place is so warm and welcoming, and we have been there maybe nearly every week since it opened !! we have never experienced and trouble or noise, or any anti social behaviour, they have a beautiful garden which gets very busy in the summer. the owner Dominic and has team run a very tight ship, I am in full support of The lancaster lounge, and would hate to see it change in any way.

11.			We live in [REDACTED] to The Lancaster Lounge My wife and I go the Lancaster Lounge regularly as a couple or with groups of friends and always recommend to friends and family looking for a nice place to eat/drink, the service is always to a high standard, its always clean, with a friendly team and we are made to feel very special on every visit. I have no concerns regarding Lancaster Lounge. I have a 4 year old son and he nor us have been disturbed by any noise. I have never witnessed sales to drunken persons, nor have we ever seen drunkenness, antisocial behaviour, disturbances, or crimes occurring, we would know as we can see the Lancaster Lounge from our house. I know that Dominic (the owner) is always conscious of late-night noise, and we rarely hear any noise and have never seen a disturbance at The Lancaster Lounge. In our view, Lancaster Lounge is a great addition the area and we fully support Dominic and his team.
12.			My wife and I have been regular visitors to this venue since it first opened, and it continues to represent pure class and sophistication. One of the things we value most is how safe and comfortable we both feel here — especially my wife, which makes the experience all the more enjoyable. The garden is truly the jewel in the crown during the warmer months. We've spent many peaceful afternoons and evenings there, enjoying the lovely surroundings and friendly atmosphere. Over time, we've even made many friends through our visits. We have never once witnessed any trouble or disturbance of any kind. On the contrary, every visit has been a pleasure. We wholeheartedly support this venue and its owner 100%. In fact, we chose it to celebrate my wife's 60th birthday, and it turned out to be a truly wonderful evening that we will always remember.
13.			We have always considered that we are lucky & fortunate, to have an Independently award winning, facility like this within our village. It is universally considered amongst our circle locally, as a fantastic addition to our village of Yaxley..We are in our early 60's,and have always experienced a safe & enjoyable atmosphere & environment within these facilities.Dom is always on hand, to answer any queries, along with his team, who we've found to be professional courteous always willing to help. Always looking to work with the people locally,

			constantly seeking out, & coming up with new ideas & ways to offer an even greater service & offerings to their client & loyal village / local supporters. Our friends & family are only too pleased to continue our support to you and your team to move forward, @the Lancaster Lounge continue to in positive way. We've been fortunate this year to have enjoyed the opportunity to socialize with our friends & family both inside & outside in a safe environment relaxed & friendly for all ages. We have been in the village since 1988 and have seen other local establishments constantly changing ownership due to no continuity, lack of support & not always welcoming if not in the local clic. Lack of investment & unwilling to welcome positive change previously run establishments failing. This operation has been a breathe of fresh air to the village long may that continue this facility offers something for all a great asset to Yaxley village & it's residents & family members. Keep up the great work, wishing Dom & his team a bright future & continued success going forward 👍
14.			I have always felt very safe in the Lancaster lounge and never witnessed any trouble. I have never seen anybody underage served with alcohol. I have never heard anything outside like loud music as they seem very respectable and it's a good place to meet friends
15.			I've visited the Lancaster lounge many times with either a couple of friends or with my husband. I have never whitnessed any trouble underage drinking or fighting. It's a place I feel safe and would go on my own too.
16.			I think the Lancaster Lounge is a great addition to village, it has enabled me to meet many more members of the village. It's a pleasant atmosphere which is inclusive of all whilst also feeling safe. Myself and my girlfriend have been there on multiple occasions and I'm yet to experience any trouble, under age drinking or anyone who is drunk and disorderly which is often the case when I visit Peterborough. For that reason I support this great addition to the village.

17.			The Lancaster Lounge is a place my husband and I feel is appropriate to take our children to (11 and 13) because it feels safe a environment for them to go to and be treated like young ladies but not worry about any rowdy or inappropriate behaviour. I can honestly say in the many times we have been both with and without children, and both drinking alcohol or, or just going for soft drinkss there has never once been an issue. So much so that we took the girls on Christmas eve 2024 because we knew it would be a special atmosphere. My husband and I both work and this is one of the few places in Peterborough where we feel we can relax and be confident we will have a good evening without hassle. I have never seen anyone senselessly drunk or had to "have a word" with customers to behave or ask the staff to sort customers out. Before Lancaster lounge came along we often went to Stamford to try and get the same vibe as the Lancaster Lounge. At the end of the night I have seen the staff ask customers to leave promptly and respect the neighbours.
18.			Have been several times when it's busy and when it's quiet and I have never seen any trouble, anyone too drunk to stand or anyone being loud and obnoxious, it's a lovely place and only attracts people that want a few drinks in a nice atmosphere, it's not for people who just want to get drunk.
19.			The Lancaster is a place where I can feel safe on a night out There is no underage drinking no threatening noisy behaviour It's a great place to meet our friends in a nice location
20			This venue is a decidedly important venue and I've never seen the issues and complaints described by others. I frequent this venue three times a week from Sawtry as it's the only place around that offers a more mature, sedate older crowd relaxation away from busy city centres without the threat of violence and trouble that younger noisier city centres venues attract . Places this Lancaster Lounge are sacred social and community hubs giving citizens valued refuge and welcome

			nights out. In an age where hospitality venues are shutting at an alarming rate, a couple of complaints from the same few locals who object should not sway the views of a council just because they don't like it. It was always a venue before they moved in, and it was shut for years before. Dominic is a good man doing a good job and bringing growth to the local economy and employing young people as well as providing a valuable service to the locality.
21			I object to the review of the Lancaster Lounge license. I have never seen any poor behaviour from customers, I have never seen any under age serving or drinking and I think this has shown a well run bar serving its locals with good management.
22			I've been a customer at the Lancaster lounge for the past year or so. I think it's worth the travel from Whittlesey as it's nice to go somewhere where there is never any trouble. The spot is a gem in the local community. From what I've witnessed when I've been there is that the clientele have been respectful and it's good vibes all around!
23.			I have never seen anyone acting poorly outside of the establishment. Each time I've been in, the clientele are all over the age of 25 and everyone is in good spirits, no drunkenness, no fighting and the business ensuring that alcohol is sold only to people over the age of 18. Each time I've used the garden, it's been quiet and respectful of the neighbourhood.
24.			This is a lovely venue where people (particularly women) can feel safe and have a relaxed time. It's the perfect place to have a quiet drink with friends. All the times I've been, I've never seen any anti-social behaviour as the clientele are more mature. There is nowhere in Peterborough that offers the same experience as the Lancaster as town just doesn't feel safe to go to. I have also never seen any underage people being served because that is not the clientele. The Lancaster is so unique to Peterborough and it's great to have somewhere local people can walk

			to. It's an amazing place and is definitely not a public nuisance- it provides a safe, enjoyable place for people and brings so much to the village.
25			I use the Lancaster Lounge regularly and have never witnessed any anti social behaviour or activity from this establishment. The staff are well trained and polite and it is a great edition to the local community. I have witnessed several antisocial issues from the pub opposite that regularly spills outside onto the street and carpark but this clientele are not welcome in the Lancaster and thats why we use it. I am in full support of the Lancaster Lounge and the safe and friendly environment that comes with it.
26			The Lancaster Lounge is a wonderful venue, is a great vibrant pub with great food and drinks. It's perfect for a casual meet up to an all day entertaining event.. When we are there we always have such a great time, Donnie always there checking everyone is happy and having a good time, we have always felt safe there with NEVER had or seen any trouble or overly drunken individuals. We only live ■■■■■ up the road and we have never had any problems with noise or heard anyone leaving with Lancaster and waking our family. The Lancaster lounge is a great place.
27			A fantastic bar and asset to a fast growing village. The managers and staff are extremely helpful. I have never seen any unsociable behaviour and have always felt very safe within the establishment. Neither have I ever been served alcohol out of serving times. The staff work really hard to keep members of the public happy and I would 100 % prefer socialising in this bar than I would in any town centre one!
28			The Lancaster Lounge offers a safe and lovely setting for a variety of celebrations. I've been on a couple of occasions with all female parties and mixed gender parties and on both occasions have been offered nothing but excellent service and a warm welcome. Highlighting the event as a group of women, we often avoid the town

			centre of Peterborough due to the ever increasing crime threat, but the Lancaster lounge offers a safer space, therefore somewhere we will continue to visit.
29			I visit the venue regularly at different times during their opening hours and have always found the staff to be welcoming, professional, and attentive. I ALWAYS feel safe when I am there which is very rare for a women to say now adays. In ALL my visits, I have NEVER witnessed any drunk or disorderly behaviour, nor any underage drinking. The bar is managed responsibly, with a positive atmosphere that contributes to the local community.
30			Concern, I am writing to express my strong support for the renewal of the licence for The Lancaster Lounge. As a local resident of Yaxley, I have had the pleasure of visiting many times and can say without hesitation that it is one of the village's most valued and well-run establishments. The Lancaster Lounge is far more than a restaurant and bar — it is a genuine community hub. The team provide a warm, welcoming environment for people of all ages, and the atmosphere is consistently friendly, safe, and inclusive. The live music events, themed evenings, and excellent food all contribute to making it a vibrant part of Yaxley life. It's clear that the management and staff care deeply about the community they serve. They have created a space that supports local musicians, brings people together, and adds to the social fabric of the village. The Lancaster Lounge plays an important role in local employment and community wellbeing, offering a place where friends, families, and neighbours can connect. I wholeheartedly support the renewal of their licence and believe The Lancaster Lounge continues to be a positive and responsible asset to Yaxley. The village would be much poorer without it.
31			If you're ever in Yaxley, there is one place that truly stand out- The Lancaster Lounge. I've been going every weekend for all of the time this venue has been opened because the atmosphere is unbeatable. It's one of those places where you feeling instantly part of something, welcomed and most importantly safe. The music, the people ,the energy. But it means even more that i had the privilege of working here for over a year, and i cherish that time. In all the time i've spent here,

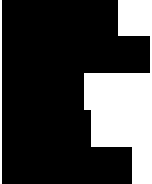
			both behind the bar and as a regular, i've never seen any drunk or disorderly behaviour, no underage drinking and never any trouble. Everything is handled with professionalism and care, and it shows. If you're looking for a good time in a great place, The Lancaster Lounge is the definition of it, you won't find a better place.
32			I have visited Lancaster Lounge on multiple occasions since its inception, both quieter weekdays and busier weekends. As someone in the older age bracket, I certainly wouldn't be visiting a lively venue packed full of youngsters. I have always found the establishment to be very well ran, respectful, no trouble or ASB with a happy but respectful ambience. I have never seen or been made aware of any form of underage drinking and I have never witnessed any poor behaviour.
33			We live [REDACTED] to The Lancaster Lounge [REDACTED] and want to offer our positive experiences as part of the licensing review. My husband and I, our grown up family and our friends all visit the Lancaster Lounge regularly and have done so since it opened. The ambience is always really lovely, we are made to feel welcome by the staff and the service is excellent. The clientele tends to be more mature, well dressed and generally just out to enjoy a pleasant evening, this is what attracts us the Lounge rather than the local pubs which can get too loud and raucous for our liking. We have never felt unsafe in the Lancaster Lounge, it is just not that sort of place. I have been in on occasion with just my teenage daughter and we have always felt safe. We have never seen any signs of significant drunkenness amongst the clientele or witnessed any sales to visibly drunken people. Neither my husband nor I have any concerns regarding the Lancaster Lounge, we often walk past on an evening and it is impossible to hear any noise from the building regardless of the fact that it is busy. We live across the road and our lounges face out onto the street so we have good sight of when people are leaving the Lounge, we have never seen or heard any antisocial behaviour occurring. To my knowledge there has never been any occasion for which the police have been called to the Lounge and generally any raucousness is usually from people leaving

			the Public House across the road [REDACTED] Unlike the pub, clientele do not leave the premises with glasses still containing alcohol and then leave them around Main Street! I know that Dominic (the owner) is very conscious of late-night noise, and we never hear any noise and or have never seen any disturbance at The Lancaster Lounge. People generally leave quietly and quickly. In our view, the Lancaster Lounge is the best addition to Yaxley in a long time and we fully support it.
34	[REDACTED]	[REDACTED]	I've visited Lancaster Lounge numerous times and have always felt it to be a well run, safe and welcoming place environment. I've never witnessed trouble, underage sales, excessive noise or overcrowding. It's a much needed, welcoming and wonderful environment. I'm in full support of the Lancaster Lounge.
35.	[REDACTED]	[REDACTED]	Never witnessed any drunk and disorderly behaviour, staff are respectful. Been a few times as a couple and with a group. When leaving I have not witnessed misbehaviour outside, music outside is never too loud. Fully supportive of this establishment
36	[REDACTED]	[REDACTED]	The Lancaster Lounge is by far the safest place I've ever been on a night out - not just in Peterborough, but anywhere. From the moment you walk in, you can feel the difference. The atmosphere is calm, friendly, and genuinely welcoming. I've never once seen any bad behaviour, arguments, or even anyone getting too drunk - it's just not that kind of place. I always feel completely at ease here. As someone who doesn't usually feel comfortable going out in the evenings, this is the one venue where I can truly relax. The staff are attentive and professional, the crowd is respectful and mature, and there's a real sense of community. It's a credit to Peterborough to have somewhere that feels this safe and enjoyable. The Lancaster Lounge has created a space where you can enjoy a night out without a single worry - no tension, no trouble, just good music, great service, and a lovely vibe. It would be such a shame to see any restrictions placed on such a positive, well-run

			venue. Places like this are what our city needs more of - safe, stylish, and full of good people.
37			The Lancaster lounge is a well run and secure venue for the people of the area needing local venues to eat and drink. I have never seen any trouble, the landlord is always present when we attend coordinating activities and looking after customers and staff. They are very selective in excluding any potential troublemakers or underage drinking. I choose to travel from Hampton Vale for this as my local pub in Hampton Vale has real trouble and yet continues to have a licence. I fully support any licence review for the Lancaster lounge.
38			I find The Lancaster Lounge a welcoming atmosphere for myself and friends. We always feel safe. We haven't experienced a loud, aggressive or bad mouthing individuals. Instead it is a calm, warm and welcoming venue with like minded people. The Lancaster Lounge should be able to remain and flourish as this is one of less than a handful of venues operating in the Peterborough area. I Support The Lancaster Lounge. Additional comments sent via email I wish to state that I and my friends have no concerns regarding Lancaster Lounge. We can clearly and firmly confirm that we have never witnessed drunkenness, antisocial behaviour, disturbances, or crimes occurring, I travel over [REDACTED] to meet friends in The Lancaster Lounge because we feel safe. The atmosphere is very warm , relaxing and welcoming. The staff and fellow like minded customers are friendly and chatty. We have never experienced or seen any abuse, disturbances or drunkenness that makes us feel uncomfortable or unsafe. Myself and female friends, including 76 year old mum , feel very safe and that's the reason we visit regularly.

			The Lancaster Lounge is the only venue in the Peterborough area that provides this welcoming and safe environment and should be supported to continue operating.
39			The Lancaster Lounge is a fantastically managed facility - a true gem in the village and a credit to the whole of Peterborough. Catering for a more mature clientele I have never encountered any negative element to this establishment, no antisocial behaviour or drunken behaviour - no underage customers - this establishment gets my overwhelming support.
40.			With nights out becoming more expensive the Lancaster lounge is a more than welcomed to the village. It's lovely being able to take a walk down for a few drinks and nibbles without having to fork out for parking or taxis. They're always so welcoming and take part in community events also like the easter egg hunt. So many people benefit from the business, even local musicians playing their music. I've always felt safe there, never felt like there was any uncomfortable scenes or suspicious people. The toilets are lovely and clean and its always a well presented place. I fully support the Lancaster lounge.
41.			We have visited the Lancaster Lounge on many occasions, and we have never experienced or seen any anti social behaviour, drunkenness or experienced any noise nuisance whilst we have enjoyed our evenings there, My wife and i and our friends have never once felt unsafe. The Lancaster lounge is a lovely place to spend an evening and is very well managed, it has a warm and friendly vibe from both the customers and staff, with a more of a mature clientele which helps for the ambiance, we support The Lancaster Lounge, and would like to see it remain in its current form, and by changing it's current status would have a negative impact on the wonderful service Dom and the team have worked so hard to provide.

42.			I live [REDACTED] in Lancaster Lounge — [REDACTED], and have lived here for over 30 years. As an ex-servicemen in my 80s, I used to be a member of the previous Lancaster Club, I enjoyed the club it was people of my age and mostly ex-servicemen as well. When the building was being restored by Dominic, I was amazed of the effort that he put in to restore it, and was very pleased that as a mark of respect to the veterans he kept the same name, and also had a local artist commissioned to paint a huge painting on the wall of the World famous Lancaster bomber, both a nod to history and a respect to the veterans and to the Yaxley community, it just shows the he wanted to give something back. My wife died a few years ago just before The Lancaster Lounge opened, so for me it has been invaluable as a place where I pop in most evenings, I chat to the team who make me feel welcome, I have got to know many of the regular's and I chat with them as well. In the summer I love to sit in the beautiful garden and enjoy the company and the ambience. I was even at there Ibiza session on the bank holiday weekend, I was the oldest person there !! I stayed until late, Dominic introduced me to a group of young people, and they were asking about stories from my days in the forces and my back ground, it was wonderful to see a small place with so many people enjoying there selves, I visit the Lancaster Lounge most days when they are open, and for the avoidance of any doubt, I have no concerns regarding Lancaster Lounge. I can clarify and confirm that I have never witnessed sales to drunken persons, nor have I ever seen drunkenness, antisocial behaviour, disturbances, or crimes occurring, On the contrary, this is a huge welcome to Yaxley, and I am shocked that the premises is under any sort of review, this has come as a shock to me and my neighbours. I understand that Dominic is new to this business and the growth and polarity of The Lancaster Lounge has surprised him, and he has had to learn fast, and adapt to the growth. The Lancaster Lounge is the best addition to the area. I fully support it and would like it to be kept in its current form.
43.			I often visit the Lancaster Lounge with my wife and 3 small children (6,7 and 8 years old) for food and always find it to be a very safe and welcoming establishment. My children love to visit and always comment about how friendly and helpful the staff are. We like to treat them a couple of times a month to a

			Friday early evening dinner at the Lancaster Lounge, and would certainly not consider doing this if it was not such a safe environment or had 'rowdy' customers. My wife also regularly visits separately with friends and has never witnessed any trouble or had any issues. They used to go to Peterborough city centre for their nights out, but since the Lancaster Lounge has opened it is their go to place to visit as they feel safe in the environment as young women and find the other clientele respectful. I have never experienced any trouble in the Lancaster Lounge and have visited many times in the 18 months it has been operating. I find it to be a very safe, welcoming family friendly establishment. The Lancaster Lounge is an asset to Peterborough and has been very well received in the local area and Peterborough as a whole.
44.			The Lancaster lounge have reached out asking regular visitors to support them in their licensing review. As a family of 4 (our kids are 13 & 12 now) who have visited 5 times I feel our opinion might be valid. We have visited for food and drinks at different times of day and days of the week either the 4 of us or with another family of 4 who have similar aged kids. On every occasion the food has been superb and the service we have always received is very high quality.

			We have never experienced or seen any anti social behaviour drunkenness or experienced any noise nuisance, The Lancaster lounge is very well kept and managed, its warm and friendly, with more of a mature clientele. We support The Lancaster Lounge, and would like to see it remain in its current form. Living in [REDACTED] it is wonderful to have a venue so close that we can comfortably settle into with our kids for a few hours and really enjoy.
45.	[REDACTED]	[REDACTED]	To whom it may concern We have visited The Lancaster Lounge on many occasions and have always found it to be a welcoming and well-managed establishment. At no time have we witnessed antisocial behaviour, excessive drunkenness, or noise nuisance. The venue is consistently well kept, with a warm and friendly atmosphere that attracts a more mature and respectful clientele. The staff have always been amazing—extremely attentive to any needs and ensuring that every visit is an enjoyable one. On one particular occasion, there was an engagement party taking place, which naturally brought slightly louder music and a larger number of guests. However, this was handled with complete professionalism. Customers who were not part of the celebration were never made to feel overlooked, and the owner took the time, as they always do, to speak with everyone personally to ensure the best possible experience. Additionally, with the fire station located next door and the lounge welcoming a large number of customers, I have always been impressed by how well parking has been managed. Care is clearly taken to ensure on-call firefighters have full access to the station and that the road remains clear at all times.

			We believe The Lancaster Lounge is an asset to the community, and we fully support its continued operation and restoration to its full potential.
46.	[REDACTED]	[REDACTED]	We are a long-standing resident couple of Yaxley, Peterborough, and frequent patrons of Lancaster Lounge. We are delighted to express our gratitude for the exceptional service and ambiance provided by this establishment. The venue consistently demonstrates exceptional management and staff attention to detail. Dominic's consistent presence and engagement ensure the satisfaction of customers and maintain a harmonious environment. We have never observed any instances of antisocial behaviour, disturbances, or criminal activity within the premises. Lancaster Lounge has become an integral part of our community, and we are proud to contribute to its positive reputation. We are perplexed by the recent licensing review. Lancaster Lounge is an asset to the area, and we firmly believe that its continued operation would be beneficial.

47.			Licensing Review 30/09/2025 Dear Sir/Madam, We live in [REDACTED] to The Lancaster Lounge My husband and I, and teenage son and daughter go the Lancaster Lounge regular, we love it there, the service is amazing and its always so clean, with a friendly team, we are made to feel very special on every visit. My husband goes away a lot for work, so I go in regularly on my own, this is not something I would normally do, but I always feel safe and have got to know a lot of the regulars that go in. I have no concerns regarding Lancaster Lounge. I have never witnessed sales to drunken persons, nor have we ever seen drunkenness, antisocial behaviour, disturbances, or crimes occurring, we would know as we can see the Lancaster Lounge from our house. I know that Dominic (the owner) is always conscious of late-night noise, and we rarely hear any noise and have never seen a disturbance at The Lancaster Lounge. In our view, Lancaster Lounge is the best addition the area has seen in years. We fully support it, in its current form.
48.			I am writing to express my full support for the Lancaster Lounge. My husband and I live [REDACTED] from the venue and we have always found it to be an excellent addition to the village. The Lancaster Lounge has a welcoming and friendly atmosphere, attracting a lovely mix of people. In all the time we have lived [REDACTED], I have never witnessed any trouble, fights, or anti-social behaviour associated with the venue. On the contrary, it attracts a quality clientele who come to enjoy food, drinks, and good company in a sophisticated setting. Despite our close proximity, we have never been disturbed by noise or by customers arriving or leaving. For us, the Lancaster Lounge is a huge asset to the local community, providing a safe and enjoyable environment for residents and visitors alike.

			I therefore wish to place on record my complete support for the Lancaster Lounge to continue operating and bringing such value to our village.
49.			From a personal point of view, I feel so safe when visiting the Lancaster Lounge, as a victim of crime previously, this is a massive plus for me, I avoid the town centre venues because of this. I have personally never seen any negative behaviour that has escalated out of control. The staff are observant and have always diligently handled any sort of situation before it spirals. It is an absolute pleasure to visit this clean, tidy and stunning venue, the staff and management always go above and beyond. Wholeheartedly support the Lancaster Lounge.
50.			As someone who lives just behind the Lancaster Lounge, I can honestly say it's a lovely, well-run place to have in the village. My wife and I have been customers since the first day that it opened. It always feels safe and welcoming — I've never seen any fighting, trouble, or bad behaviour there. The atmosphere is relaxed and respectful, and it's clearly managed with care. The clientele is largely more mature locals from Yaxley and the surrounding area. You rarely see children in the venue and when I have, I've never once seen anyone underage being served alcohol. I don't believe that someone of the owner's character and morals would be willing to risk their business over something so reckless. From a neighbour's perspective, they couldn't be easier to live next to. We never hear any noise — not from music, not from customers leaving late, nothing at all. It's peaceful, and you'd hardly even know such a popular spot was just around the corner. Compare this with the Lancaster Club (the former name when it was an ex-servicemen club) and the contrast couldn't be different. When it was the Lancaster Club, they had karaoke in the garden and loud music playing all of the time. To the point where even with our doors closed we could still hear everything crystal clear. If people think it's loud and disturbing now (and it isn't!), I hate to think what they thought of it before. All in all, the Lancaster Lounge is a credit to Yaxley — safe, friendly, and run with real pride and professionalism.

51.			I have frequented the Lancaster Lounge and there has been absolutely no problems whatsoever. Each time there has been a lovely, quiet, social atmosphere inclusive of adults, vulnerable people and children. Not one time has anything been overly noisy. Not one time has any alcohol been served to anyone underage. I have been ID'd personally multiple times and if I have ever forgotten my ID, have been refused alcoholic drinks. I have never witnessed nor heard of any antisocial behavior. I know the owner and know he would never let anything happen to disturb the lovely community around Yaxley. I do believe these are malicious accusations and should not be given a second thought.
52			Dear Licensing Officer, I am writing to make a formal representation in support of the premises licence for The Lancaster Lounge, located at 152 Main Street, Yaxley. I am a regular customer and local resident, and I wish to express my strong support for this venue retaining its licence.  Support for the Licensing Objectives In my experience, the management and staff at The Lancaster Lounge act responsibly and in accordance with the Licensing Act 2003 objectives: • The prevention of crime and disorder – The premises is well-managed, with a calm and respectful atmosphere. • Public safety – The venue provides a safe and welcoming environment for customers, with responsible service of alcohol and good management at busy times. • The prevention of public nuisance – Noise levels are well controlled, and staff are attentive to patrons leaving the premises, helping to minimise any disturbance to the surrounding area. • The protection of children from harm – Age checks are carried out properly, and the venue maintains a friendly environment at appropriate times.  Contribution to the Community The Lancaster Lounge plays an important role in the local community. It provides a friendly, inclusive social space for residents, supports local employment, and contributes to the local economy. The venue often hosts events that bring people together and helps to foster a sense of community in Yaxley and surrounding areas.  Wider Context It is important to recognise the broader challenges currently facing the hospitality industry in the UK. Pubs, bars, and restaurants have experienced a sharp decline in recent years, with many closing due to rising costs, changing consumer habits, and increasing regulatory pressures. While councils and

			government have a duty to ensure responsible operations, excessive restrictions or unnecessary changes to licensing can unintentionally accelerate the closure of well-run venues. There is a continual push to save our hospitality in the UK yet here I am making a plea because I understand that the majority of the complaints appear to have come primarily from a single or couple of individuals living near to the premises. While every resident's concerns should be listened to, it's important to recognise that these complaints do not reflect the wider views of the local community. As a regular customer and local resident, I have not experienced the issues being alleged, and many others in the community share this positive view of the venue's operation. The Lancaster Lounge is the kind of responsible, community-focused business that should be supported, not hindered. Restricting or revoking its licence would have negative consequences not only for the venue itself, but also for local employment, the economy, and the social fabric of the area.  Comparison with Nearby Premises It's also worth noting that there is a pub directly across the road from The Lancaster Lounge, and this venue does not appear to receive complaints despite there being similarities such as the public presence increase, events and a garden area. This highlights that the presence of licensed premises in the area is not inherently problematic. The Lancaster Lounge operates in a responsible and community-minded way, similar to its neighbour, and should not be unfairly targeted.  Conclusion For these reasons, I respectfully ask the Licensing Sub-Committee to allow The Lancaster Lounge to retain its current licence. It operates responsibly, contributes positively to the local community, and deserves continued support.
53.			My husband and I live right behind the Lancaster Lounge. We have been going to this beautiful establishment since the day it opened its doors. As a young(ish) couple (early 40s), we have struggled to find somewhere to go for a drink if we want an evening out, until the Lancaster Lounge opened. Dom has created a space where everyone is welcome. I've often gone in on my own to meet with friends and have never felt unsafe (I hardly ever go anywhere on my own these days). As mentioned, we live directly behind the Lancaster Lounge and I have never once heard any music, any fighting or any disturbances. Dom and the team

			have created something wonderful for the village and surrounding areas to enjoy a safe night out. If they were to close, we'd have no where to go. There are a few other pubs in the vicinity but none of them as welcoming as the Lancaster Lounge. I whole heartedly support Dom and the team.
54.			I live [REDACTED] The Lancaster Lounge. For the avoidance of any doubt, I have no concerns regarding Lancaster Lounge. I can clarify and confirm that I have never seen drunkenness, antisocial behaviour, disturbances, or crimes occurring, [REDACTED] The Lancaster Lounge and never had a cause to complain. Dominic is a very polite man, and often speaks to me when he sees me and asks, if I have any issues. In the time, they have been open, I have never had any issues. I understand the garden is also under review about the opening times, which I don't understand as there is very little noise that comes from the garden and it's a brilliant addition to the Yaxley community, where people can chat and drink in the summer months, there are very little places, and definitely not of this quality for people of Yaxley to go. I know my neighbours well and the people of main street, and no one has any issues with the Lancaster Lounge apart from a very few, which if I was honest, I think has nothing to do with the Lancaster Lounge but Dominic personally, this is just my opinion of course. In the early days whilst they were renovating the building it did get quite congested with tradesmen and vans, but since then its been fine.